“SERV Centers is a private non-profit company that provides housing, educational/vocational support, and social support for individuals living with a severe and persistent mental illness. The SERV Centers staff work collaboratively with these individuals in their efforts to improve their lives, work toward wellness and recovery, and strengthen their social and community integration skills.”

Admission Criteria:

1. Age 18 and older
2. Primary psychiatric disorder of a serious mental illness
3. Willingness to participate in the programs/activities and follow basic guidelines.
4. Current medical/physical examination which includes tuberculosis screening.

In the event that a referral is made when the residential program has no open slots, the individual shall be placed on a referral list. The referral list shall be maintained for a period of 6 months.

What is a supervised apartment program?

Apartment programs offer a variety of support and supervision for those adults who are in the process of building a progressively more independent life. In some apartment programs staff are on-site fourteen hours a day. In programs where residents have increased their skills for independence, staff may be on-site less. SERV staff members are always on-call to apartment residents. Staff are all qualified and trained.
What you need to do to make a referral:

- Call our Access Number at 1-800-987-7378 (You will need the basic information about that person including: Name, Date of Birth, Address, Phone number, Social Security Number, Diagnosis, Medications & Current Symptoms)
- Once you make the initial phone call, you will be contacted by the local office and be put on our waiting list.
- When a bed becomes available, staff will contact you to set up an intake have (At the intake, you will and a counselor will tell you about what services SERV offers and talk to you about your specific needs. You will also be given paperwork to get a physical. The intake usually takes between 60-90 minutes)
- After staff receives your physical and it is reviewed by a SERV nurse, staff will contact you to set up a Brief Visit. This is an opportunity for you to stay at the site for a few days to see if it is a good fit for you. You will usually have two separate Brief visits that last from three days to a week long.
- After the Brief visits are over, you and the staff will discuss if this program is a good fit for you a devise a plan to admit you to the program.

What you will need for the intake:
- List of your current Medication (for both medical and psychiatric conditions)
- Insurance card, photo ID, Social Security Card
- Proof on income (copy of your disability award letter, pay stub, etc)

Frequently Asked Questions:

How long has SERV been providing services in New Jersey? Since 1974.

Is SERV a non-profit? Yes.

Do I have to bring my own furniture? No. The apartments are furnished.

Will I have a roommate? Yes. You will most likely have 2-3 roommates.

Are there rules I must follow? Yes. These will be discussed with you at the time you make the decision to enter our program.

Who does the cleaning and chores? Each resident is expected to share the responsibility of cooking and chores in their apartment. Staff assistance may be available if needed.

Can I have visitors? Yes, however, please remember to be considerate of other housemates and roommates.

Once I am in the program, can I leave? Yes, the SERV programs are voluntary.

How much does it cost to live at SERV? Each consumer is charged a service fee that is based upon his/her monthly income.

How long can I stay in the program? As long as you need to.

SERV requires that I be involved in “gainful activity.” What is considered gainful activity? Some examples of gainful activity are: Day Treatment program, volunteer work, a job or going to school.